

## Joining a C&I Recovery College Online Workshop

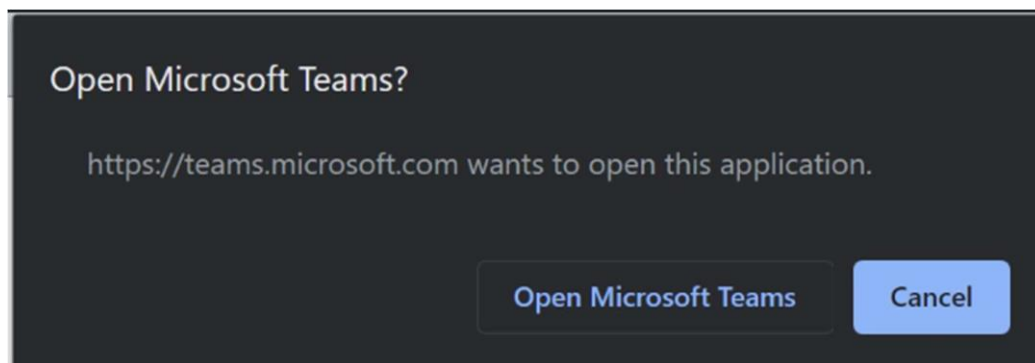
***Please be aware that if you post in the chat of a Microsoft Teams meeting, your email address may be visible to some participants, depending on which device they are using.***

**If you have problems joining our Microsoft Teams session, here are a few tips**

- **Make sure you are connected to the internet**
- **If the link does not connect you straight away, disconnect. Shut down the app or browser and then click the link again.**
- **Our courses have no lobby - if you get the message that someone will let you in soon please close the browser window/app and try again.**
- **If you cannot connect using the app, close it and use an internet browser instead**

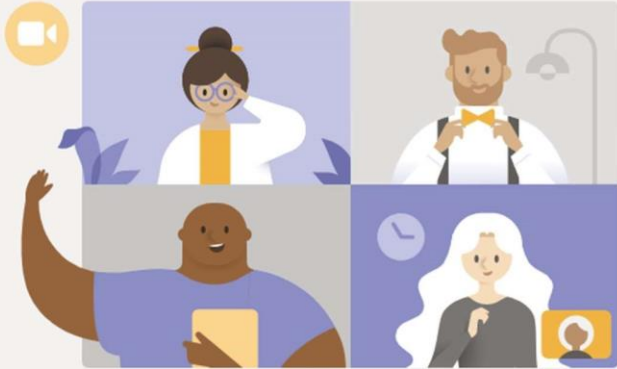
*From PC or Laptop*

Click on the link provided, which will open a page in your web browser. You'll see this pop up:



Unless you have a candi.nhs.uk email address, click "Cancel". Then, on the web page, click on "Watch on the web instead":

*With thanks to SLAM Recovery College for kindly sharing their webinar guidance*




**Watch the live event in Microsoft Teams**

[Download the Windows app](#) [Watch on the web instead](#)

Already have the Teams app? [Launch it now](#)

Then, at sign in, Click on “Join anonymously”:

Welcome to the live event!



[Sign in](#)

Or [Join anonymously](#)

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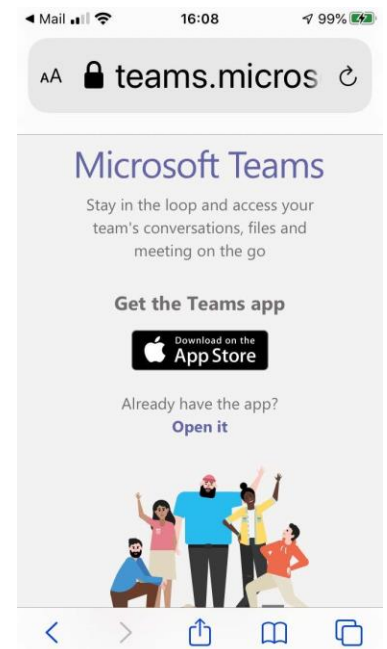
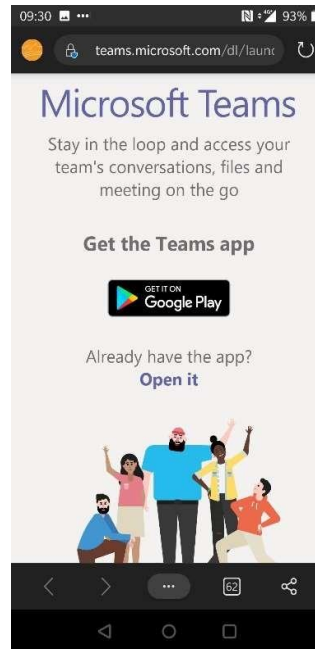
*From Mobile or Tablet*

*Android*

*Apple*

It's a little different on a mobile or tablet. You'll probably be asked to download the Teams app. This is easy using either Play Store (Android) or App Store (iOS - Apple).

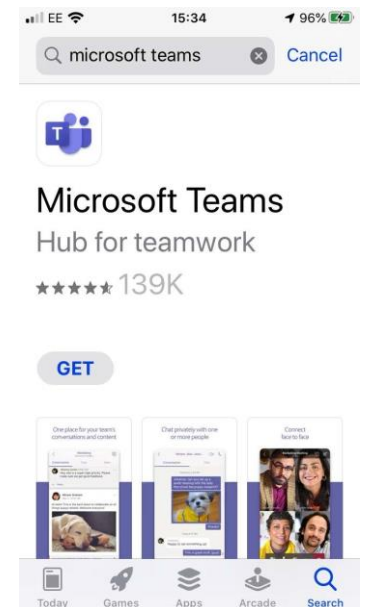
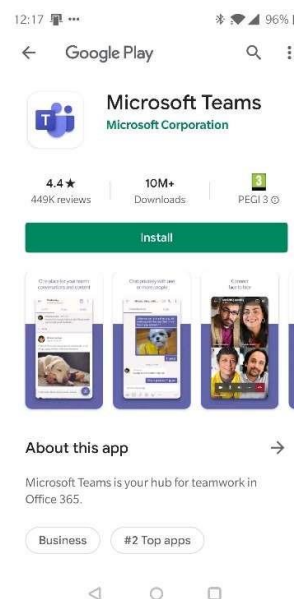
Here's what happens on Android and Apple devices. After clicking the link in the email, this screen appears. If you don't already have Teams, click on the Google Play button.



*Android*

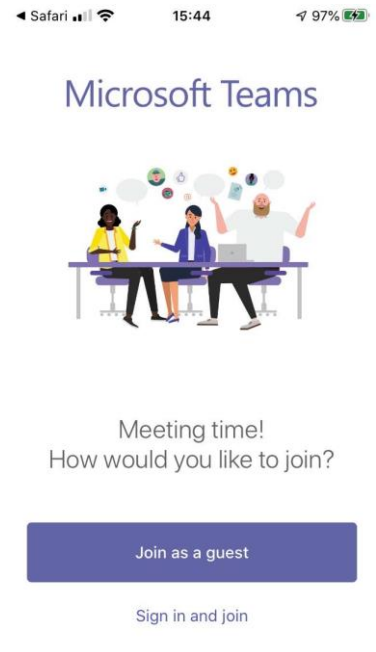
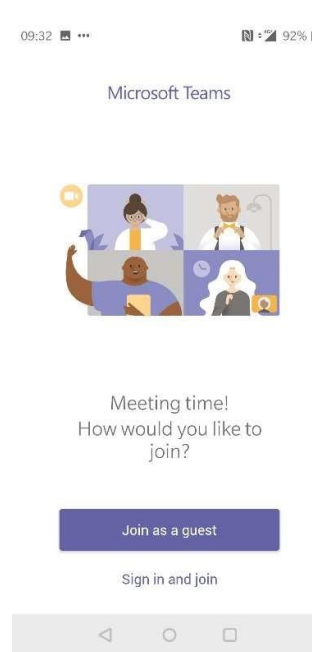
*Apple*

Then click on Install (Android) or Get (Apple).



Then, once the app has downloaded, go back into the email and click on the link again and choose to Open with Teams and you'll see this screen.

Click Join as a guest (unless you have a candi.nhs.uk email address).

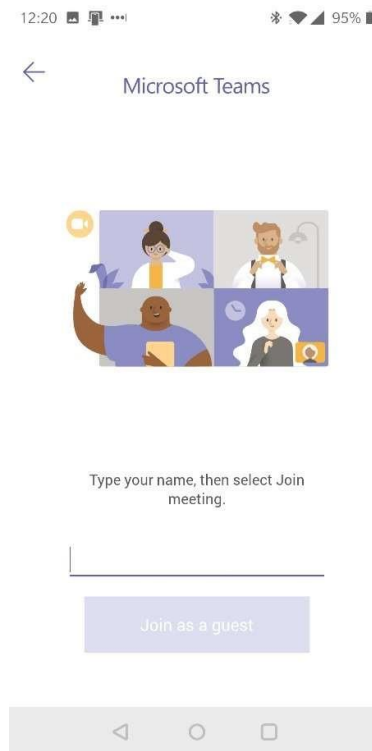


You'll see this screen. Type in the name you enrolled with and then click Join as a guest/Join meeting.

You should now have joined the meeting successfully.

Enjoy the course!

## Android



## Apple

