

ATTEND ANYWHERE

Purpose of processing

This notice provides you with details of our privacy practices in connection with the Attend Anywhere video consulting system and website and what we do to maintain your right to privacy.

C&I does not collect any personal data about you on this system and the associated Attend Anywhere website, apart from:

- information that you volunteer by completing the online form to enter your name, phone number and date of birth
- Information that is submitted via the online form is encrypted and securely transferred to us. It is used solely for the purpose of identifying you to your clinical team. At the end of the video call this information is deleted from the system. Your IP address and access device type are used to process your call effectively and are deleted from the Attend Anywhere system within 12 months.

Source of data:

Any information, which you provide via this website is not made available to any third parties. Any information provided is used by C&I solely for the purpose of processing your information request or video consultation. Information entered to facilitate your video consultation is not retained at the end of your consultation. The video and audio elements of your call are not recorded in the Attend Anywhere system. However, details of your consultation may be entered into your medical or care record. These systems are subject to the appropriate Trust policies.

Categories of recipient

- Patient
- Health professionals

Categories of Personal Data

Name and date of birth

Legal basis of processing

For GDPR purposes Camden and Islington NHS Foundation Trust's lawful basis for processing is Article 6(1)e '...exercise of official authority...' and Article 6(1)(b) – '...for the performance of a contract to which the data subject is party...' and also Article 6(1)(c) – where processing is necessary for compliance with a legal obligation to which the controller is subject.

For the processing of special categories (health) data the basis is Article 9(2)(h) – '...health or social care...'. Where we process special categories data for employment or safeguarding purposes the condition is Article 9(2)(b) – processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law...