

| Recipients or categories of recipients of the personal or special categories of personal data | Purpose of the processing | Data Retention Period | Lawful basis General Data Protection Regulation - Article 6 - - Article 9 – | Your Rights |
|--|---|--|--|--|
| <p>London Care Record (in North Central London, provided via Cerner - Health Information Exchange (HIE))</p> | <p>The London Care Record (LCR) is an Electronic Health Record (EHR) linking system that brings together patient data across the health and care system in a secure manner, embedding a single aggregated longitudinal view of the patient natively in each EHR system irrespective of traditional organisational or technological boundaries. The LCR includes information about patients/clients recorded by acute hospitals, mental health, community health, social care and GP Practices. Healthcare professionals across London and the region are able to access can access subsets of their patients/service users' medical or social records from a single system in order to provide the best possible care.</p> <p>The source of the information shared in this way is your electronic GP record for the purposes of direct patient care and indirect care.</p> <p>The NCL privacy notice for the London Care Record is at https://nclhealthandcare.org.uk/our-working-areas/using-digital-technology-to-improve-health-and-care/london-</p> | <p>All records held by the Practice and in the LCR system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care</p> | <p>The processing of personal data is permitted under the following paragraphs:</p> <p>Article 6(1) (c) - processing for legal obligation;</p> <p>Article 6(1) (e) - public interest or in the exercise of official authority.</p> <p>The processing of special categories of personal data concerning health is permitted under</p> | <p>You have the right to:</p> <ul style="list-style-type: none"> • To access, view or request copies of your personal information; • request rectification of any inaccuracy in your personal information; • restrict the processing of your personal information where: <ul style="list-style-type: none"> ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. <p>Right to object or opt-out: You have the right to raise an objection to your personal data being shared in the LCR. You also have the right opt out of the LCR by completing an opt-out with your Practice. Although we will first need to explain how this may affect the care you receive. Opting</p> |

[care-record-and-healthintent-systems-privacy-notice/](#)

the following paragraph:

Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services.

Related Legislation:

[Section 251B Health and Social Care \(Safety and Quality Act\) 2015 \(Duty to Share\);](#)

[Common Law of Duty of Confidentiality](#)

out of the LCR includes opting out of HealthIntent.

You can opt-out of the London Care Record via the form available online at <https://nclhealthandcare.org.uk/our-working-areas/using-digital-technology-to-improve-health-and-care/info-residents/opting-out-of-the-joined-up-health-and-care-record/>

If you wish to exercise any other of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way the Practice processes your data, you have the right to appeal/complain. You may raise the issue with the Practice's Data Protection Officer, contact details are given at section 6, or if not satisfied, with the Information Commissioner (ICO). The ICO can be contacted at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
Tel: 0303 123 1113 or 01625 545 745
Website: <https://ico.org.uk>