

Information Governance Department
East Wing
St. Pancras Hospital
4. St. Pancras Way
London NW1 0PE
Freedom.Information@Candi.nhs.uk

23 December 2014

Reference: 2014-160

Dear [REDACTED]

Re: Information Request – Freedom of Information Act 2000

Following your request for information we received on the 2 December 2014, we are providing you with access to the recorded information held by Camden and Islington NHS Foundation Trust in answer to your enquiry.

You requested the following information:

For each of the types of server ICT contracts above can you please send me the following data types:

I can confirm that the Trust does not have an external contract for its server or storage systems, however in order to provide advice and assistance, the Trust's response is set out below:

- **Server Hardware Maintenance- contract relating to the support and maintenance of the organisations servers.**

Everything is managed internally with no support contracts elsewhere. Replacement hardware is purchased as and when required.
- **Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server).**

All virtualisation licensing in use is a free version given out by the vendor, there is no contract required.
- **Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server).**

All maintenance and support of any virtualisation infrastructure is provided in house. There was a system that was managed externally, however this contract is no longer in effect as of recently and the system is to be decommissioned.

- **Storage Area Network Maintenance/Support (EMC, NetApp etc).**

The Trust has multiple SAN environments, however none are under maintenance support to external parties. All support is in house.

1. **Contract Title:**

N/A.

2. **Contract Type: Please input one the type of contract from above e.g. Hardware.**

N/A.

3. **Maintenance, Virtualisation Licensing, VirtualisationMaintenance/Support, Storage Area Network Maintenance.**

N/A.

4. **Existing/Current Supplier.**

N/A.

5. **Hardware Brand:** Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc.

N/A.

6. **Number of Users:** Number users for m.

N/A.

7. **Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.)** the brand name relating to the contract.

N/A.

8. **Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response).**

N/A.

9. **Contract Duration: (Please can you also include notes if the contract includes any contract extension periods).**

N/A.

10. **Contract Expiry Date:**

N/A.

11. **Contract Review Date:** (An approximate date of when the organisation is planning to review this particular contract).

N/A.

12. **Brief Contract Description:** I require a brief description of the service provided under this contract.

N/A.

13. **Internal Contact:** (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address).

N/A.

If there is more than one supplier for these contract can you please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract.

I do hope you are satisfied with the way in which your response was handled, if not you may request an internal review at the above email address within 28 days of this letter. When contacting the Trust please use the above reference that is unique to your request.

If you remain unsatisfied with the outcome of the internal review, you may seek further recourse by lodging an appeal with the Information Commissioner' Office at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF and on the Information Centre's website. www.ico.gov.uk/

Yours sincerely


Interim Information Governance Officer