

Information Governance Department
East Wing
St. Pancras Hospital
4. St. Pancras Way
London NW1 0PE
Freedom.Information@Candi.nhs.uk

29 December 2014

Reference: 2014-157

Dear [REDACTED]

Re: Information Request – Freedom of Information Act 2000

Following your request for information we received on the 29 November 2014, we are providing you with access to the recorded information held by Camden and Islington NHS Foundation Trust in answer to your enquiry.

You requested the following information:

1. **“Into how many languages does the Trust translate patient information, as of 1 November 2014?”**

I can confirm that the number is 34.

2. **During the last financial year (ie. April 2013 – March 2014) how much did the Trust spend on the following:**

- a) **Translation of written information published or printed for the benefit patients/carers (eg. of leaflets or online information).**

I can confirm that £9,033.94 was spent on translating documents, letters, care plans and other materials.

- b) **Translation / interpretation services for patients/ carers (i.e. To assist patients/carers with limited English during consultations, meetings and phone calls etc).**

I can confirm that the global figure spent on all translation services was £149,000.

If the Trust has difficulty in splitting up its costs into these different elements, please provide me with a 'global' figure for the amount spent on translation/ interpretation for the financial year 2013/14.”

I do hope you are satisfied with the way in which your response was handled, if not you may request an internal review at the above email address within 28 days of this letter. When contacting the Trust please use the above reference that is unique to your request.

If you remain unsatisfied with the outcome of the internal review, you may seek further recourse by lodging an appeal with the Information Commissioner' Office at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF and on the Information Centre's website. www.ico.gov.uk/

Yours sincerely


Interim Information Governance Officer