

Information Governance Department
East Wing
St. Pancras Hospital
4. St. Pancras Way
London NW1 0PE
Freedom.Information@Candi.nhs.uk

23 December 2014

Reference: 2014-152

Dear [REDACTED]

Re: Information Request – Freedom of Information Act 2000

Following your request for information we received on the 25 November 2014, we are providing you with access to the recorded information held by Camden and Islington NHS Foundation Trust in answer to your enquiry.

You requested the following information:

Please provide for the last 3 years for which you have the relevant information:-

1. The annual cost for each of the following services relating to:

- **costs of face to face interpreting services • costs of telephone interpreting services • costs of written translation services.**

The total cost of translator fees for the last 3 years are:

| | |
|---------|-------|
| 2013/14 | £149k |
| 2012/13 | £105k |
| 2011/12 | £176k |

Please note that the Trust does not hold a split of the costs between face to face, written and telephone interpreting.

2. Breakdown of the top 10 most popular languages.

1. Turkish
2. Farsi
3. Bengali
4. Arabic
5. Albanian
6. Somali
7. Tigrinya

8. Spanish
9. Polish
10. Amharic

Please note that 1 above is the most popular language and 10 is the least.

I do hope you are satisfied with the way in which your response was handled, if not you may request an internal review at the above email address within 28 days of this letter. When contacting the Trust please use the above reference that is unique to your request.

If you remain unsatisfied with the outcome of the internal review, you may seek further recourse by lodging an appeal with the Information Commissioner' Office at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF and on the Information Centre's website. www.ico.gov.uk/

Yours sincerely


Interim Information Governance Officer