

Information Governance Department
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St. Pancras Hospital
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10 December 2014

Reference: 2014-138

Dear 

Re: Information Request – Freedom of Information Act 2000

Following your request for information we received on the 12 November 2014, we are providing you with access to the recorded information held by Camden and Islington NHS Foundation Trust in answer to your enquiry.

You requested the following information:

The questions below are about

- **staffing in parts of your secondary mental health services and**
- **compliance with *Delivering same sex accommodation*.**

I am also sending a template spreadsheet which you could use if you wish for the responses to questions 1 and 3.

Crisis resolution and home treatment services

1. **Please provide details of current (or latest available, with date) staffing of crisis resolution and home treatment services in your Trust, expressed as whole time equivalents by occupation/discipline. If crisis resolution and home treatment is provided by teams with broader functions, please indicate as far as possible the staffing of this aspect of the service only.**

Please use categories that will enable me to differentiate:

- **medical, nursing, other therapeutic / care staff, and administrative staff**
- **qualified from unqualified staff**
- **agency and temporary staff from permanent staff.**

This can be by team or the Trust's crisis resolution and home treatment services as a whole, whichever is most convenient.

Please note the following regarding the below table:

- this information was captured from the Trust's ledger which does not differ between unqualified or qualified agency nurses.
- the requested information for medical staffing, and other therapeutic groups e.g. occupational therapists, social workers, etc. are not reported below, because the Trust's ledger doesn't report these staff groups under the requested service areas (Crisis and Acute), but reports them under central cost centres.
- the below figures have been provided as at October 2014 (month 7 of the financial year).

Question 1. Crisis resolution and home treatment services (CHRT) - agency and temporary staff WTE in October 2014 (Month 7)

Staff group	Bank	Agency
A & C BANK SECRETARY	10.21	
AGENCY - Admin & Clerical		6.74
AGENCY NURSING		28.12
BANK NURSE - BAND 2	23.33	
BANK NURSE - BAND 3	32.92	
BANK NURSE - BAND 4	17.67	
BANK NURSE - BAND 5	47.80	
BANK NURSE - BAND 6	40.05	
BANK NURSE - BAND 7	0.05	
OCCUP.THERAPISTS-AGENCY		-2.10
Grand Total	172.03	32.76

Please also refer to the CRHT staffing tab on the attached spreadsheet for further information.

- 2. Please provide the average home treatment caseload for the period the staffing figures cover, that is, how many people on average are receiving home treatment at any one time.**

As of 25 November 2014:-

The three Crisis Resolution Teams have a caseload of 195 service users.

Please see the attached spreadsheet for Crisis Resolution and Home Treatment staffing figures.

In-patient services

- 3. Please provide me with the following information for each adult acute mental health ward in the Trust:**

- a) **the number of registered nurses who are permanent staff expressed as whole time equivalents (WTE).**

Please refer to the Inpatient Services tab on the attached spreadsheet.

- b) **the number of registered nurses who are agency or temporary staff (as WTE).**

Please refer to below table 1.

Table 1.

Staff group	Bank	Agency
A & C BANK SECRETARY	7.20	
AGENCY NURSING		10.74
BANK NURSE - BAND 2	432.76	
BANK NURSE - BAND 3	0.33	
BANK NURSE - BAND 5	236.23	
BANK NURSE - BAND 6	3.80	
OCCUP.THERAPISTS-AGENCY		6.82
Grand Total	680.32	17.56

Question 3b and 3d. In-patient services- agency and temporary staff WTE information is as recorded in October 2014 (Month 7 of financial year).

- c) **the number of other nursing and care staff who are permanent staff (as WTE).**

Please refer to the Inpatient Services tab on the attached spreadsheet.

- d) **the number of other nursing and care staff who are agency or temporary staff (as WTE).**

Please refer to the above table1.

- e) **the number of patients and/or beds.**

for 27/11/2014, the following table (taken from the Inpatient Dashboard) shows the number of beds and patients within the Adult Acute wards.

Table 2.

Ward Type	Service	Occupied	Available
Total		150	4
Acute	Amber Ward	15	1
	Dunkley Ward	15	1

	Jade Ward	16	0
	Jasper Ward	15	0
	Laffan Ward	16	0
	Opal Ward	16	0
	Pearl Ward	14	0
	Rosewood Unit	13	0
	Sapphire Ward	14	2
	Topaz Ward	16	0

The figures should be current, or the most recent available with the date to which they apply.

I am interested in the best reflection of the current staffing levels and staff to patient ratio. Ideally the figures will be an average based on the latest available month's figures, but if that is not feasible then a snapshot of figures for a recent day would still be helpful. Please state the basis for your figures.

4. Please state whether or not all your mental health wards are compliant with guidance on *Delivering Same Sex Accommodation*, including provision of women-only (or same sex) day space. If they are not, please provide details of breaches from April 2014 onwards and plans for achieving compliance.

The Trust can confirm that all wards are fully compliant with the guidance on Delivering Same Sex Accommodation. We have women only day space available on every ward, one women only ward and one women only crisis house facility. There has been zero mixed sex accommodation breaches each month since the April 2014.

I do hope you are satisfied with the way in which your response was handled, if not you may request an internal review at the above email address within 28 days of this letter. When contacting the Trust please use the above reference that is unique to your request.

If you remain unsatisfied with the outcome of the internal review, you may seek further recourse by lodging an appeal with the Information Commissioner' Office at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF and on the Information Centre's website. www.ico.gov.uk/

Yours sincerely


Interim Information Governance Officer