

Information Governance Department  
East Wing  
St. Pancras Hospital  
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London NW1 0PE  
[Freedom.Information@Candi.nhs.uk](mailto:Freedom.Information@Candi.nhs.uk)

9 March 2015

**Reference: 2015-221**

Dear [REDACTED]

**Re: Information Request – Freedom of Information Act 2000**

Following your request for information we received on 10 February 2015. The Trust has looked into your request under the Freedom of Information Act 2000, but it is with regret that we are unable to provide in detail the information you have requested.

You requested:

- a) Do you provide drug and alcohol services Yes/No?  
If No, thank you there are no further questions.  
If yes, proceed to question b.**

Yes

- b) Who is the supplier of the Drug and Alcohol system that you use?**

Prescribing software is Scriptbase and Advantage. The Trust's Electronic Patient Record (EPR) is called RiO.

- c) What is the application know as?**

As per answer to b.

- d) What version number is the application?**

Scriptbase 5, Advantage does not have a version number on it.  
RiO Version No. is V6.02.026.00.

- e) When did you go live with the application?**

Early 2000's for prescribing software.

I can confirm on behalf of the Trust that the Trust does not hold this information in relation to RiO.

**f) When did you upgrade to this version number?**

Not applicable.

**g) What are the annual support and maintenance costs of this system?**

£1,200 per annum. There are no RiO costs as it is a national database.

**h) Please provide contact details of the local system manager IT department.**

I can confirm on behalf of the Trust that the Trust does not hold this information because it does not employ a local system manager in its IT department.

I do hope you are satisfied with the way in which your response was handled, if not you may request an internal review at the above email address within 28 days of this letter. When contacting the Trust please use the above reference that is unique to your request.

If you remain unsatisfied with the outcome of the internal review, you may seek further recourse by lodging an appeal with the Information Commissioner' Office at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF and on the Information Centre's website. [www.ico.gov.uk/](http://www.ico.gov.uk/)

Yours sincerely

  
Interim Information Governance Officer