

Information Governance Department
East Wing
St. Pancras Hospital
4. St. Pancras Way
London NW1 0PE
Freedom.Information@Candi.nhs.uk

12 December 2014

Reference: 2014-140

Dear 

Re: Information Request – Environmental Information Regulations 2004

Following your request for information we received on 14 November 2014. The Trust has looked into your request under the Environmental Information Regulations 2004 (the 2004 Regulations), but it is with regret that we are unable to provide in detail the information you have requested.

You requested:

A list of the number of times pest controllers were called out to hospitals in your NHS Trust for the following periods:

**2009/2010
2010/2011
2011/2012
2012/2013
2013/2014**

The information you have requested falls within the definition of environmental information as defined within the 2004 Regulations.

The Trust has decided to decline your request under regulation 12(4)(b) of the 2004 Regulations.

Regulations 12(4)(b) of the 2004 Regulations states:

“... a public authority may refuse to disclose information to the extent that –

The request for information is manifestly unreasonable.”

In relation to the periods 2009/2010, 2010/2011, 2012/2013 and 2013/2014 the Trust has concluded that your request is manifestly unreasonable on the grounds that it is estimated that it would take more than 400 hours work to comply with your request. The information is held in 4 folders, and each folder has 200 pages and it would take

about 30 minutes per page to transcribe the written information onto a spreadsheet. In relation to the year 2011-2012 the information is held on a system called Maximo, and it is calculated that it will take 37.5 hours work to extract the information.

I have considered the public interest test under the above-mentioned exception namely, regulation 24(4)(b) of the 2004 Regulations and have decided on this occasion that the public interest in withholding the information outweighs the public interest in disclosing the information.

In support of the Trust's decision that your request is manifestly unreasonable, please refer to the attached appendix.

I do hope you are satisfied with the way in which your response was handled, if not you may request an internal review at the above email address within 28 days of this letter. When contacting the Trust please use the above reference that is unique to your request.

If you remain unsatisfied with the outcome of the internal review, you may seek further recourse by lodging an appeal with the Information Commissioner' Office at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF and on the Information Centre's website. www.ico.gov.uk/

Yours sincerely


Interim Information Governance Officer