

Information Governance Department
East Wing
St. Pancras Hospital
4. St. Pancras Way
London NW1 0PE
Freedom.Information@Candi.nhs.uk

16 January 2015

Reference: 2014-172

Dear Sir or Madam

Re: Information Request – Freedom of Information Act 2000

Following your request for information we received on 16 December 2014. The Trust has looked into your request under the Freedom of Information Act 2000, but it is with regret that we are unable to provide in detail the information you have requested.

You requested:

Compensation claims: audiology services

- 1) **Between 2010 and 2014, how many children aged 0-18 years have received compensation as the result of receiving inadequate audiology services in your trust? (This could include compensation due to incorrect diagnosis of deafness, delays in correct diagnosis, incorrectly programmed hearing aids, inaccurate hearing tests, faulty equipment or other inadequate audiology service):**

- 2) **What is the total value of all the compensation claims cited above? Please breakdown by year.**

Year	No of claims	Value
2010		
2011		
2012		
2013		
2014		

- 3) **How many of the claims cited in answer to question 1**

a. **were settled by a court:**

Chair: Leisha Fullick
Chief Executive: Wendy Wallace

Your partner in
care & improvement 

- b. were settled before going to court:
- c. have not yet been settled:

4) What is the *total value of claims* cited in answer to question 1 that:

- a. were settled by a court:
- b. were settled before going to court:
- c. have not yet been settled:

Compensation claims: screening services

5) If you carry out newborn hearing screening within your Trust, *how many children aged 0-18 years have received compensation* between 2010 and 2014 as the result of not being screened for deafness or experiencing delays in being screened for deafness while in the care of your Trust?

6) What is the *total value* of the compensation claims cited above? Please breakdown by year for the last five years.

Year	No of claims	Value
2010		
2011		
2012		
2013		
2014		

7) *How many of the claims* cited in answer to question 5

- a. were settled by a court:
- b. were settled before going to court:
- c. have not yet been settled:

8) What is the *total value of claims* cited in answer to question 5 that:

- a. were settled by a court:
- b. were settled before going to court:
- c. have not yet been settled:

Improving Quality in Physiological diagnostic Services (IQIPS)

9) Which paediatric audiology services in your area have *registered for IQIPS* and are using the self-assessment and improvement (SAIT) process? Please list all sites:

10) Which paediatric audiology services in your area *have applied for IQIPS accreditation*? Please list all sites:

11) Which paediatric audiology services in your area have *achieved IQIPS accreditation*? Please list all sites:”

I can confirm that the Trust does not run Children's Services so it does not hold any of the requested information in relation to questions 1 to 11.

I do hope you are satisfied with the way in which your response was handled, if not you may request an internal review at the above email address within 28 days of this letter. When contacting the Trust please use the above reference that is unique to your request.

If you remain unsatisfied with the outcome of the internal review, you may seek further recourse by lodging an appeal with the Information Commissioner' Office at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF and on the Information Centre's website. www.ico.gov.uk/

Yours sincerely



Interim Information Governance Officer