

Key contact details:

**Mental Health Crisis
Assessment Service**

St Pancras Hospital, 4 St
Pancras Way, London NW1 0PE

**Operational Service Manager:
Matthew Cully**

matthew.cully@candi.nhs.uk

**Consultant Psychiatrist:
Dr James Dove**

The team is made up of:
Senior Nurses, Clinical Nurse
Specialists, Clinical Support
Workers and Peer Support
Workers. We also have a
Consultant Psychiatrist and Core
Trainees on site.



**Mental Health Crisis
Assessment Service**

Talk to us

*An alternative to the
Emergency Department
for those with urgent
mental health needs.*

We are open 24 hours per day, we should be your first port of call if you are experiencing an emergency regarding your mental health.

Once at the service, you will be seen within the hour by one of our mental health nurses

We aim to keep you safe and comfortable while you are in the Mental Health Crisis Assessment Service. Please ask staff if you need anything to help you relax.

Snacks and drinks are available along with a hot meal if required.

If you have been diverted to us from an Emergency Department this is to enable us to provide you with person-centred care in a bespoke therapeutic environment away from the general hospital which can be stressful and busy.



Talk to us

While in the Mental Health Crisis Assessment Service, our aim is to offer a calm and safe environment where you can talk to trusted professionals about your mental health.

Can we contact someone?

Arriving at the Mental Health Crisis Assessment Service can sometimes be an upsetting experience. The staff are here to support you through this difficult time.

If you would like us to contact a friend, relative or carer to come and support you, please speak to any member of staff, who will try to do so on your behalf.

Feedback can be provided via our Friends and Family Test which will be given to you on site or via email to feedback@candi.nhs.uk

We are not able to see anyone under the age of 18.